



John Horner

IT solutions and support professional

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Professional Summary

A highly motivated, achievement-oriented IT professional with highly professional written and spoken communications skills and proficiency with spreadsheet/word processing/presentation software and internet applications. Extensive experience delivering complex solutions and support services to a broad range of customers in both public and private sectors.

Areas of Expertise

- Content management and production
- Certified workplace trainer
- Working in small and large teams
- Working to strict deadlines
- Documentation and training

Technical experience: HTML, CSS, Javascript; PHP, Perl; MySQL, Postgres; SEO, semantic/accessible code, web standards; XML, XSLT; Git; Jira, Confluence, jQuery, Bootstrap

Also worked with: React, Python, GoLang, Vue, Wordpress

Recent Professional Experience

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| Senior Developer | Macquarie Technology Group | Nov 2022–Dec 2023 |
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Programming and supporting proprietary monitoring/alerting system across the whole company's systems, dealing with stakeholders, feature requests, explaining technical issues to non-technical staff, liaison with BAs, sales and managerial staff across Australia.

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| Senior Developer (Perl/Javascript) | IPSI | Nov 2020 – Nov 2022 |
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Programming within complex proprietary system written in the Perl Catalyst framework, dealing with stakeholders, feature requests, explaining technical issues to non-technical staff

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| Analyst/Programmer | FXDMS | 2016 – Sep 2020 |
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Developer/programmer/implementer for a system delivering millions of bulk emails per day.



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| Developer/Producer | Bing Lee Electrics | Feb 2014 - Nov 2016 |
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Web developer/programmer for NSW's largest independent electrical retailer.

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| Web Producer | Optus | July– Nov 2013 |
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Updating the Optus public website and creating promotional EDMs

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| Teacher | TAFE Ultimo | Jan – Dec 2012 |
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Taught mature students basic, intermediate and advanced web development.

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| Senior Web Developer | ABC | Mar 1998 – Sep 2011 |
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Wide variety of roles, including:

- Team leader for Radio National website
- All aspects of web content production and management including graphics and proofing/content editing.
- Development of new sites and features for Radio, TV and News; implementing fault-logging system; creating rapid-deployment system for election-night data.
- Front-end Developer/Producer, TV website
- Front-end Developer/Producer, Kids' website
- Senior member of the central team responsible for ABC Online standards, support and training; Training in CMS/HTML/Image publishing; CMS Support; Documentation; standards and compliance; Liaison with outside organisations; Audience enquiries

Previous Professional Experience:

- Teacher (part-time, concurrent with other employment), Design Centre, Enmore TAFE
- Multiple years as casual and part-time phone market researcher in both UK and Australia, (Roy Morgan, MIL Research)

Education

- BA in English and American Studies, Honours (2/1), University of Sussex, Brighton UK
- Certificate IV in Training and Assessment (TAE40110) 2011

Location and Migration Status

Sydney, NSW
Australian Citizen