



# John Horner

IT solutions and support professional

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## Professional Summary

A highly motivated, achievement-oriented IT professional with extensive experience delivering complex solutions and support services to a broad range of customers in both public and private sectors. Highly professional written and verbal communications skills and proficiency with spreadsheet/word processing/presentation software and internet applications.

## Areas of Expertise

- Certified workplace trainer
- Working in small and large teams
- Working to strict deadlines
- Customer contact and support
- Documentation and training

**Technical experience:** HTML, CSS, Javascript; PHP, Perl; MySQL, Postgres; SEO, semantic/accessible code, web standards; XML, XSLT; Git; Jira, Confluence, jQuery, Bootstrap

**Also worked with:** React, Python, GoLang, Vue, Wordpress

## Recent Professional Experience

<b>Senior Developer</b>	<b>Macquarie Technology Group</b>	<b>Nov 2022–Dec 2023</b>
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Programming and supporting proprietary monitoring/alerting system across the whole company’s systems, dealing with stakeholders, feature requests, explaining technical issues to non-technical staff, liaison with BAs, sales and managerial staff across Australia.

<b>Senior Developer (Perl/Javascript)</b>	<b>IPSI</b>	<b>Nov 2020 – Nov 2022</b>
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Programming within complex proprietary system written in the Perl Catalyst framework, dealing with stakeholders, feature requests, explaining technical issues to non-technical staff

<b>Analyst/Programmer</b>	<b>FXDMS</b>	<b>2016 – Sep 2020</b>
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Developer/programmer/implementer for a system delivering millions of bulk emails per day.



<b>Developer/Producer</b>	<b>Bing Lee Electrics</b>	<b>Feb 2014 - Nov 2016</b>
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Web developer/programmer for NSW's largest independent electrical retailer.

<b>Web Producer</b>	<b>Optus</b>	<b>July– Nov 2013</b>
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Updating the Optus public website and creating promotional EDMs

<b>Teacher</b>	<b>TAFE Ultimo</b>	<b>Jan – Dec 2012</b>
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Taught mature students basic, intermediate and advanced web development.

<b>Senior Web Developer</b>	<b>ABC</b>	<b>Mar 1998 – Sep 2011</b>
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Wide variety of roles, including:

- Team leader for Radio National website
- Development of new sites and features for Radio, TV and News; implementing fault-logging system; creating rapid-deployment system for election-night data.
- Front-end Developer/Producer, TV website
- Front-end Developer/Producer, Kids' website
- Senior member of the central team responsible for ABC Online standards, support and training; Training in CMS/HTML/Image publishing; CMS Support; Documentation; standards and compliance; Liaison with outside organisations; Audience enquiries

## **Previous Professional Experience:**

- Teacher (part-time, concurrent with other employment), Design Centre, Enmore TAFE
- Multiple years as casual and part-time phone market researcher in both UK and Australia, (Roy Morgan, MIL Research)

## **Education**

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BA in English and American Studies, Honours (2/1), University of Sussex, Brighton UK  
Certificate IV in Training and Assessment (TAE40110) 2011

## **Location and Migration Status**

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Sydney, NSW  
Australian Citizen