



John Horner
john.horner@gmail.com
0434120076

Thank you for the opportunity to apply for this position.

I'm an experienced, motivated professional in training, teaching, support and software: my attention to detail, highly developed communication skills and experience in conveying complex material to a range of audiences makes me ideal for this type of work.

Yours

A handwritten signature in black ink, consisting of a large, stylized initial 'J' followed by a series of connected, somewhat jagged lines representing the rest of the name.

John Horner



John Horner

IT solutions and support professional

0434 120076 | john.horner@gmail.com | linkedin.com/in/johnhorner

Professional Summary

A highly motivated, achievement-oriented IT professional with extensive experience delivering complex solutions and support services to a broad range of customers in both public and private sectors. Highly professional written and verbal communications skills and proficiency with spreadsheet/word processing/presentation software and internet applications.

Areas of Expertise

- Certified workplace trainer
- Working in small and large teams
- Working to strict deadlines
- Customer contact and support
- Documentation and training

Technical experience: HTML, CSS, Javascript; PHP, Perl; MySQL, Postgres; SEO, semantic/accessible code, web standards; XML, XSLT; Git; Jira, Confluence, jQuery, Bootstrap

Also worked with: React, Python, GoLang, Vue, Wordpress

Recent Professional Experience

Senior Developer	Macquarie Technology Group	Nov 2022–Dec 2023
-------------------------	-----------------------------------	--------------------------

Programming and supporting proprietary monitoring/alerting system across the whole company’s systems, dealing with stakeholders, feature requests, explaining technical issues to non-technical staff, liaison with BAs, sales and managerial staff across Australia.

Senior Developer (Perl/Javascript)	IPSI	Nov 2020 – Nov 2022
---	-------------	----------------------------

Programming within complex proprietary system written in the Perl Catalyst framework, dealing with stakeholders, feature requests, explaining technical issues to non-technical staff

Analyst/Programmer	FXDMS	2016 – Sep 2020
---------------------------	--------------	------------------------

Developer/programmer/implementer for a system delivering millions of bulk emails per day.



Developer/Producer	Bing Lee Electrics	Feb 2014 - Nov 2016
---------------------------	---------------------------	----------------------------

Web developer/programmer for NSW's largest independent electrical retailer.

Web Producer	Optus	July– Nov 2013
---------------------	--------------	-----------------------

Updating the Optus public website and creating promotional EDMs

Teacher	TAFE Ultimo	Jan – Dec 2012
----------------	--------------------	-----------------------

Taught mature students basic, intermediate and advanced web development.

Senior Web Developer	ABC	Mar 1998 – Sep 2011
-----------------------------	------------	----------------------------

Wide variety of roles, including:

- Team leader for Radio National website
- Development of new sites and features for Radio, TV and News; implementing fault-logging system; creating rapid-deployment system for election-night data.
- Front-end Developer/Producer, TV website
- Front-end Developer/Producer, Kids' website
- Senior member of the central team responsible for ABC Online standards, support and training; Training in CMS/HTML/Image publishing; CMS Support; Documentation; standards and compliance; Liaison with outside organisations; Audience enquiries

Previous Professional Experience:

- Teacher (part-time, concurrent with other employment), Design Centre, Enmore TAFE
- Multiple years as casual and part-time phone market researcher in both UK and Australia, (Roy Morgan, MIL Research)

Education

BA in English and American Studies, Honours (2/1), University of Sussex, Brighton UK
Certificate IV in Training and Assessment (TAE40110) 2011

Location and Migration Status

Sydney, NSW
Australian Citizen